

S/N 09/604,199

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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|-------------|---|-----------------|-----------------|
| Applicant: | Robert Joyce et al. | Examiner: | Lashonda Jacobs |
| Serial No.: | 09/604,199 | Group Art Unit: | 2157 |
| Filed: | June 27, 2000 | Docket No: | 2046.008US1 |
| Title | SYSTEM AND METHOD FOR AUTOMATED AND CUSTOMIZABLE AGENT AVAILABILITY AND TASK ASSIGNMENT MANAGEMENT | | |

PETITION FOR A ONE-MONTH EXTENSION OF TIME

MS RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In accordance with the provision of 37 CFR § 1.136(a), it is respectfully requested that a one-month extension of time be granted in which to respond to the Final Office Action mailed October 4, 2005, said period of response being extended from January 4, 2006 to February 6, 2006.

Authorization to charge the Deposit Account No. 19-0743 in the amount of \$120.00 is enclosed to cover the required extension fee. Please charge any additional fees or credit overpayment to deposit Account No. 19-0743.

Respectfully Submitted

ROBERT JOYCE ET AL.

By their Representatives,

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
P.O. Box 2938
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408-278-4042

Date: 2/6/2006

By: Mark R. Vatuone

Mark R. Vatuone
Reg. No: 53,719

CERTIFICATE UNDER 37 CFR § 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 6 day of February 2006.

Name: Dawn R. Shaw

Signature: Dawn R. Shaw

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